

Operating System and Hardware Platforms

A RapidNet user's personal computer must meet the operating system and **hardware** requirements of the browser being used. Please note that there are no specific hardware requirements. We do not currently support mobile operating systems or browsers. This includes I pads, iPhones, and Android devices.

Browser Requirements

To use RapidNet, a customer needs a personal computer with Internet access, an email address, and an account. The browser used to access the Internet must be a browser that is supported by RapidNet. Roanoke Rapids Savings Bank recommends that the latest version of the browser be used to ensure secure transactions.

Supported Browsers

- Microsoft Internet Explorer (IE) for Windows - Versions 8.x 32 Bit, 9.x 32 Bit
- Mozilla Firefox - Versions 3.5, 4.x, 7.x, 8.x
- Opera - Versions 10.x, 11.x
- Mozilla Camino - Version 1.0.3 or higher
- Safari (Windows and Mac) - Versions 4.x, 5.x
- Google Chrome - Version 15.x, 16.x

Unsupported Browsers

Any browser that is not in the Supported Browsers list is unsupported. This includes beta/developer versions of browsers that have not been publicly released into production. Although an unsupported browser may work with RapidNet, it has not been specifically tested to ensure that it is fully functional with RapidNet.

Browser Settings

Listed below are the general minimum settings for a browser to access RapidNet.

- First-party cookies must be allowed
- JavaScript enabled
- Active Scripting enabled, if applicable
- Binary and Script Behaviors enabled, if applicable
- To ensure uninhibited downloads, automatic prompting for file downloads enabled